
Job Title	:	Technical & Sales Support Executive
Region	:	Amsterdam Area, The Netherlands
Languages Required	:	Fluent English – Dutch & Other EU Languages a Plus

Enjoy supporting clients in a customer facing role, while using your technical expertise and collaborating with the sales team to close deals?

Company Profile:

Our client is an international solution and software services provider, and leader in its core market.

The Opportunity:

An exciting opportunity for a commercial IT professional with strong understanding and experience with the Windows Sharepoint Services & Microsoft Office Sharepoint Server 2007 as well as technical support skills as well as technical support skills.

As a professional with strong customer service mentality, commercial character and excellent communication skills you will have the chance to:

Main Responsibilities:

- Be the go to person when it comes to technical advice and expertise.
- Work closely & support/compliment the sales team to bring in clients & make deals.
- Provide technical service & support to clients enquiries.
- Troubleshoot and help with issues through different mediums.
- Document and revise issues, making the training/documentation accurate & efficient for the benefit of current and future clients.
- Convey and translate customer needs to technical needs, and explain technical concepts to clients.

Qualifications:

Candidates must have:

- A bachelor's degree or equivalent qualification.
- Excellent verbal/written communication skills and fluency in English language. Dutch & other European languages a plus.
- 1+ years in technical support & sales support experience in a software environment.
- Customer Service mentality – fast & accurate response time.
- Strong troubleshooting skills & detail oriented-supporting Server[e.g. AD/Exchange/SQL etc]
- Strong understanding of administrating/implementing Windows Sharepoint Services & Microsoft Office Sharepoint Server 2007

Salary and Benefits:

This position provides very competitive compensation package based on experience.

**For more information and to express interest please submit your CV to
nicolas.lymbouris@octagon.nl**